1. **Start with a code from the poster.**

**“If you want to tell us about Fadama, send SMS “1234” to 0816 5677 415. FREE!”**

1. **Confirm location.**

**“Do you belong to an FUG in Nasarawa? For yes, send “1”. For no, send “2” to 0816 5677 415” *(89)***

**Hausa: Kana cikin FUG na FCT(Abuja)? In ‘E’, aika 1, In A’A, aika 2 zuwa 08165677415**

* 1. **Y > Survey mode:**

**“How is your project going? If it’s good, send “1”. If you are not satisfied, send “2” to 0816 5677 415” *(101)***

**Hausa: Yaya naka panin aiki yake tafiya? In yayi, aika 1, In baiyi ba, aika 2 zuwa 08165677415**

* + 1. **> Good**

**“What is going well with your project?” *(37)***

**Hausa: Mainene yayi kyau da panin aikin ka?**

**{Free form}**

**“Thank you. Can we ask you more questions in the future? For yes, send “1”. For no, send “2” to 0816 5677 415” *(110)***

**Hausa: Mun gode. Zamu iya kara maka tambayoyin a nan gaba? In ‘E’, aika 1, In A’a aika 2 zuwa 08165677415**

1. **> Y**

**“Thank you! We will contact you in the future.” *(45)***

**Mun gode! Za mu nema ka a nan gaba.**

1. **> N**

**“Thank you for being part of this survey!” *(40)***

**Mun gode da daman da ka bayar a wannan bincikai!**

* + 1. **> Not satisfied**

**“What is your MAIN problem? Is it with service providers? Send “1”. People from Fadama? Send “2”. Money problem? Send “3”. For others, send “4”.” *(143)***

**Mainene damuwan ka na massamman? In da masu kwangila ne? Aika 1, In da mutanen fadama ne? Aika 2, In damuwan kudi ne? Aika 3, In wasu damuwa ne, aika 4.**

* + - * + **> Service providers.**

**For delays, send “1”. For stopped project, send “2”. For other problems, send “3”. *(83)***

**In ya bata lokacin, aika 1, In panin aikin ya tsaya, aika 2. In wasu damuwa ne, aika 3.**

**> Delay**

**“Thank you. Your complaint has been received.” *(44)***

**Mun gode! Mun ji damuwan ka.**

**> Stopped project**

**“Thank you. Your complaint has been received.” *(44)***

**Mun gode! Mun ji damuwan ka.**

**> Others**

**“Can you specify your problem?” *(29)***

**Zaka iya bayana damuwan ka?**

**{Free form}**

**“Thank you. Your complaint has been received.” *(44)***

**Mun gode! Mun ji damuwan ka.**

* + - * + **> People from Fadama.**

**“If you have problems with Fadama State Officials, send “1”. With your FUG, send “2”. With your FCA, send “3”. With facilitators, send “4”. For others, send “5”.” *(160)***

**In kana da damuwa da ma’aikatan fadama, aika 1, In da FUG ne, aika 2, In da FCA ne, aika 3, In da fasilitata ne, aika 4. In wasu damuwa ne, aika 5.**

**> Fadama State Officials**

**“Thank you. Your complaint has been received.” *(44)***

**> FUG**

**“Thank you. Your complaint has been received.” *(44)***

**> FCA**

**“Thank you. Your complaint has been received.” *(44)***

**> Facilitators**

**“Thank you. Your complaint has been received.” *(44)***

**> Other**

**“Can you specify your problem?” *(29)***

**{Free form}**

**Zaka iya bayana damuwan ka?**

**“Thank you. Your complaint has been received.” *(44)***

* + - * + **> Money.**

**“If you have a delayed funding, send “1”. If you have problems with your bank account opening, send “2”. For other problems, send “3”.” *(133)***

**In an bata lokaci a zancen kudi, aika 1, In ka na da damuwa a panin banki, aika 2, In wasu damuwa ne, aika 3**

**> Delayed funding**

**“Thank you. Your complaint has been received.” *(44)***

**> Bank account opening**

**“Thank you. Your complaint has been received.” *(44)***

**> Other**

**“Can you specify your problem?” *(29)***

**{Free form}**

**“Thank you. Your complaint has been received.” *(44)***

* + - * + **Other**

**“Can you specify your problem?” *(29)***

**{Free form}**

**“Thank you. Your complaint has been received.” *(44)***

* 1. **N > “What FUG or FCA are you from?” *(29)***
     1. **Free form**

**Kana wani FUG/FCA ne?**

* + - 1. **“What problem do you have?” *(25)***
         * **{Free form}**

**Mainene damuwan ka?**

**“Your message has been received. Thank you!” *(42)***

**Mun gode! Mun ji damuwan ka.**

**Content:**

* **Loans, opening bank account**
* **Workshops about agriculture**
* **Workshops with facilitators to get loans**
* **Help from facilitators to hire service providers**